

AMENDMENT

Request for Proposal

Amendment Date: September 6, 2012

Amendment Number: 1

Bid Event ID: EVT0001607

Closing Date: September 26, 2012 @ 2:00PM (CST)

Procurement Officer: Tami Sherley
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Item: Services, Business Process Redesign

Agency: Department of Children and Families

Period of Contract: October 1, 2012 through September 30, 2014

Conditions:

See the attached answers to questions submitted to Procurement and Contracts concerning the above mentioned RFP.

A signed copy of this Amendment must be submitted with your bid. If your bid response has been returned, submit this Amendment by the closing date indicated above.

I (We) have read and understand this amendment and agree it is a part of my (our) bid response.

NAME OF COMPANY OR FIRM: _____

SIGNED BY: _____

TITLE: _____ DATE: _____

Amendment Number 1 EVT0001607 was recently posted to the Procurement and Contracts' Internet website. **The bid document can be downloaded by going to the following website:**

<http://www.da.ks.gov/purch/RFQ/>

It is the vendor's responsibility to monitor the Procurement and Contracts' website on a regular basis for any changes/amendment(s).

- Q1. What /if any kind of knowledge transfer will be provided from the incumbent should this be awarded to another vendor?
- A1. **Knowledge transfer will be conducted through review of documentation and face to face discussions with contractor. Once the contract is awarded, state staff will provide BPR documentation including pre-assessments, to contractor for review. State staff will begin conducting knowledge transfer activities as soon as the contractor's key staff is on site.**
- Q2. Are the services referenced related to the IT area?
- A2. **The BPR model refines and streamlines our business practices. This RFP does not involve a need for IT services or support to the agency.**
- Q3. Can you describe the type of business process redesign?
- A3. **We do not have enough context to answer this question.**
- Q4. Would this be business risk intelligence tools that help deal with a fast moving business environment like integrated work-flow?
- A4. **Tools have been implemented to help us identify and mitigate risks. Integrated workflow has been designed, implemented and as part of this RFP, to be implemented in the remaining offices. The contractor will be expected to deliver services using the existing tools.**